



## USER MANUAL

### HOW TO CLEAR SOCLASS AND JAVA CACHE.

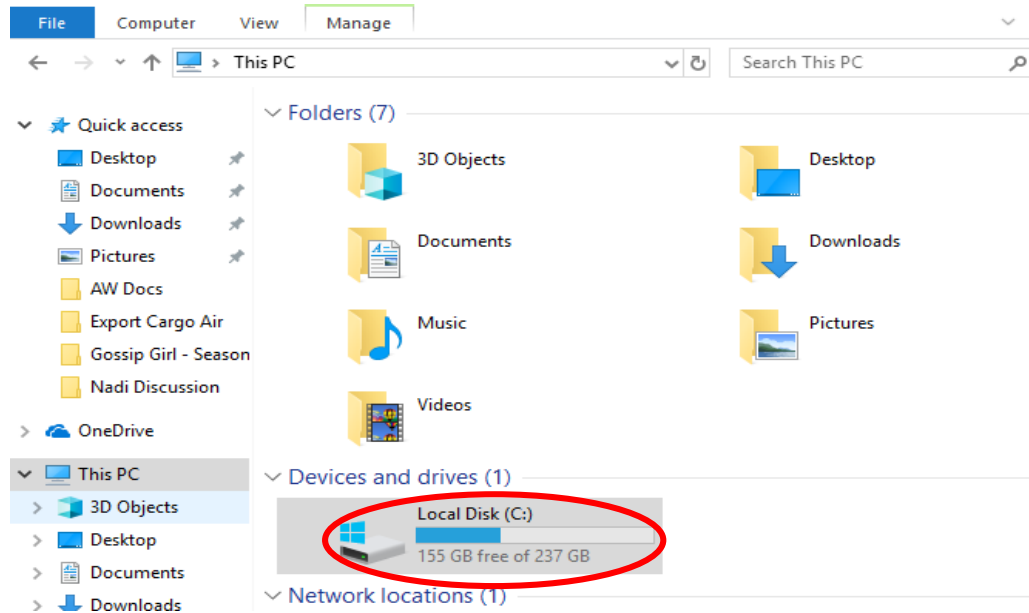
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**Note:** *Make sure that you log off from AW before clearing SOClass and Java Cache from your PC.*

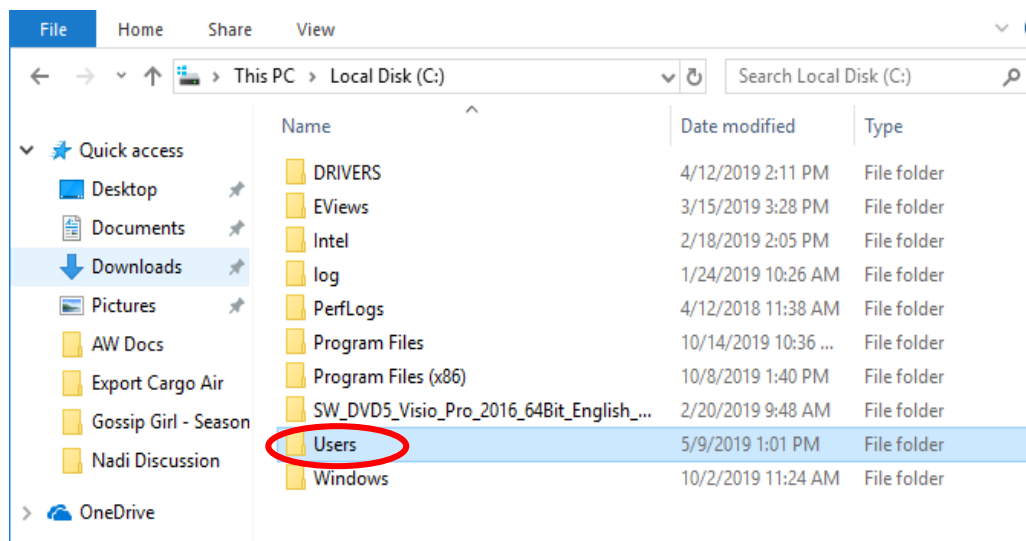


## A. Steps On How to Clear/Delete. SOClassCache

Step 1: Open **This PC** and access the C Drive - **Local Disk (c:)**

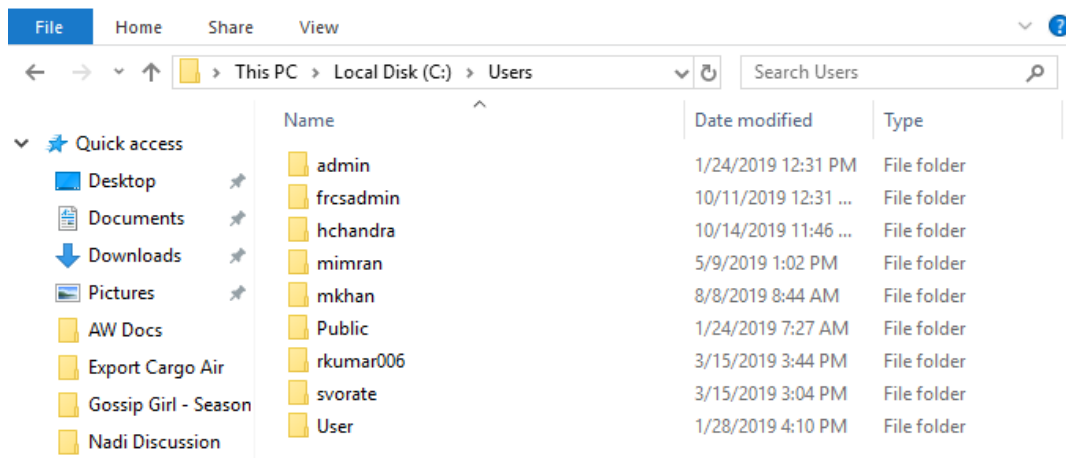


Step 2: Open the **Users** Folder

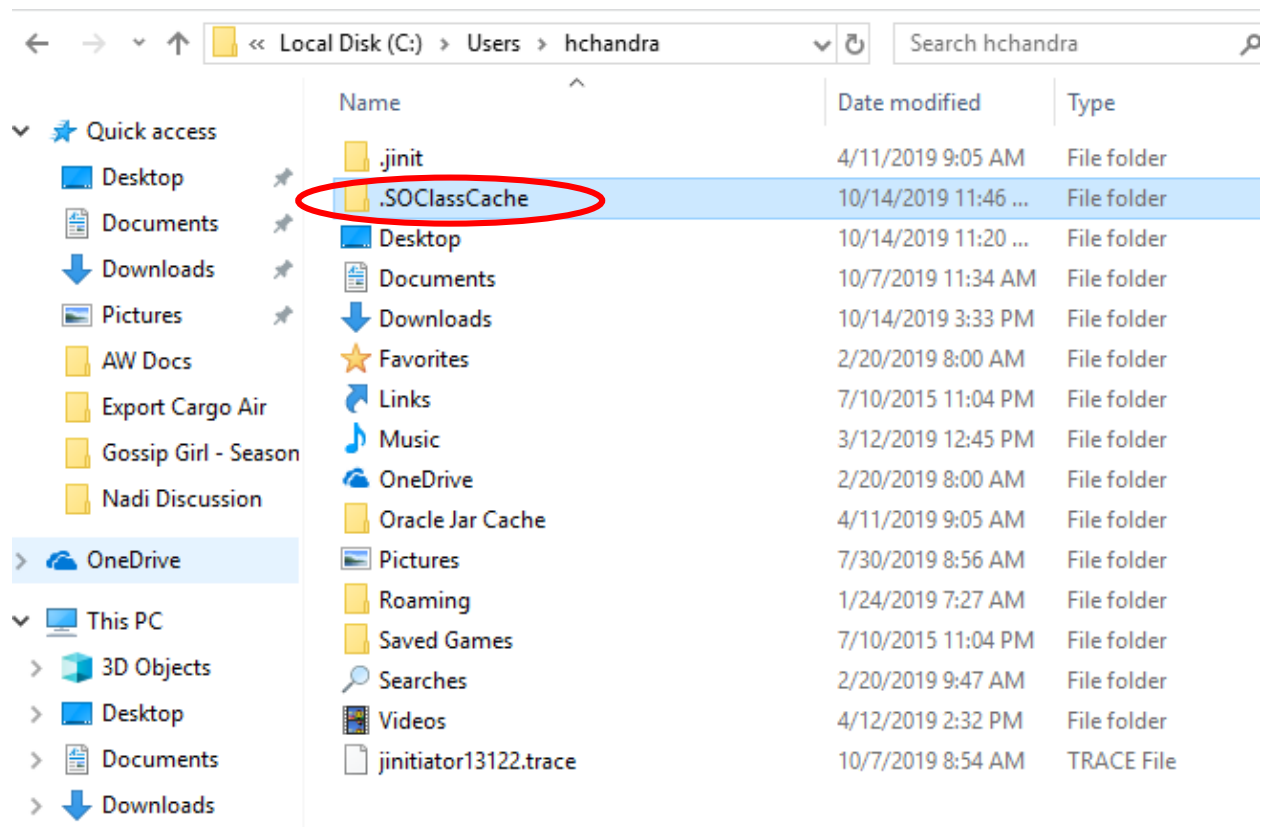




Step 3: Open the folder with your login



Step 4: Delete the folder “.SOClassCache”.

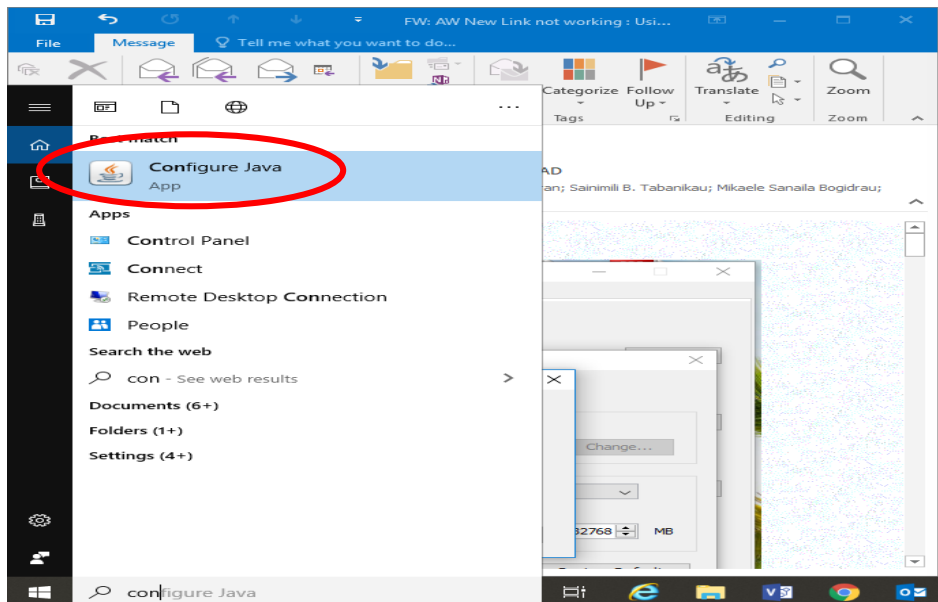




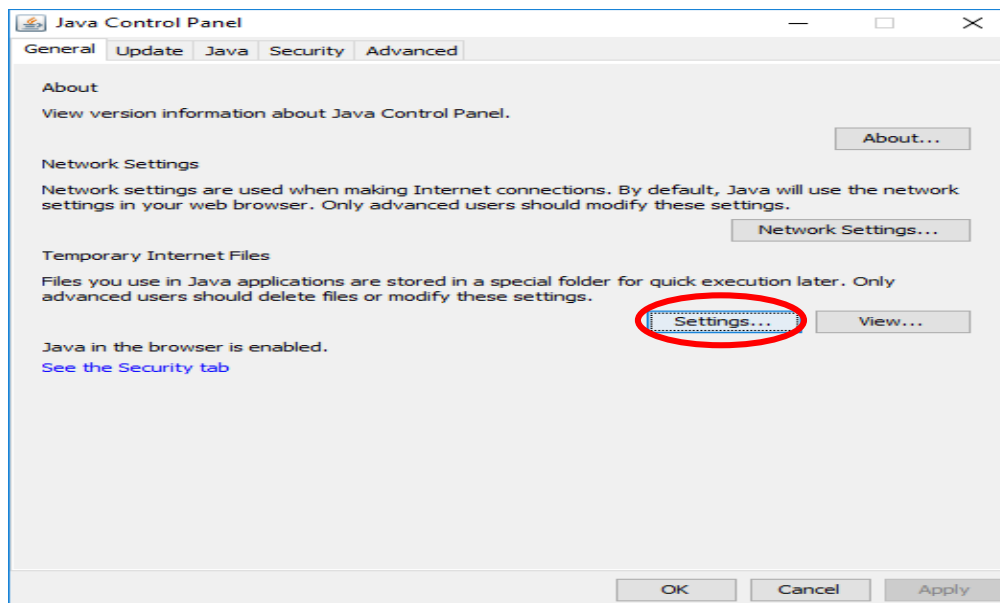
## B. Steps on How to Clear/ Delete Java Cache

### Option 1 : Using Java Settings

Step 1: On your Start Menu, Search for “**Configure Java**” and open.

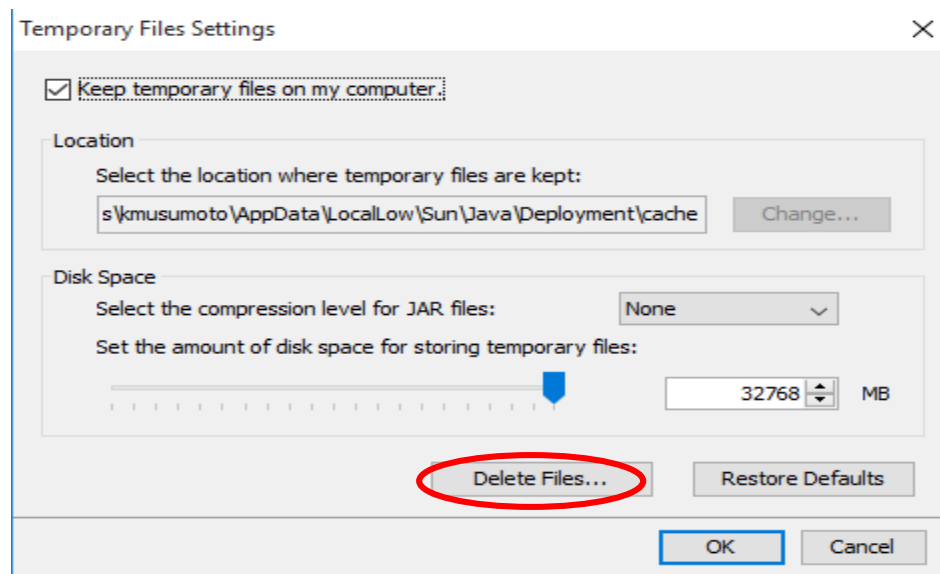


Step 2: Option 1 - On the Java Control Panel , click on “**General**” tab and open **Settings**.



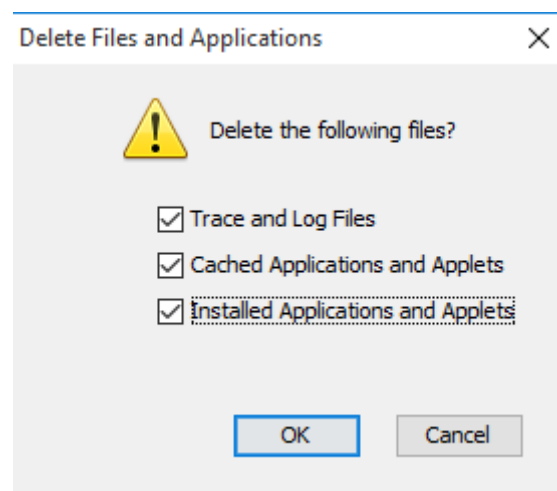


Step 3: Once you click on **Settings**, the dialogue box below will open. Click on **Delete Files** to open.



Step 4 : Select/Tick all the boxes and click on OK.

*Note that at times it will take a while to clear these java files.*

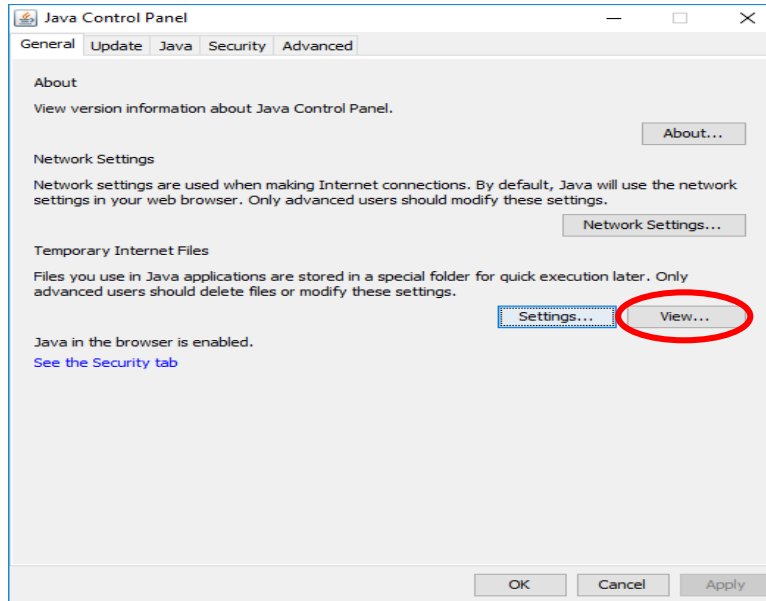



Step 5 : Restart your PC

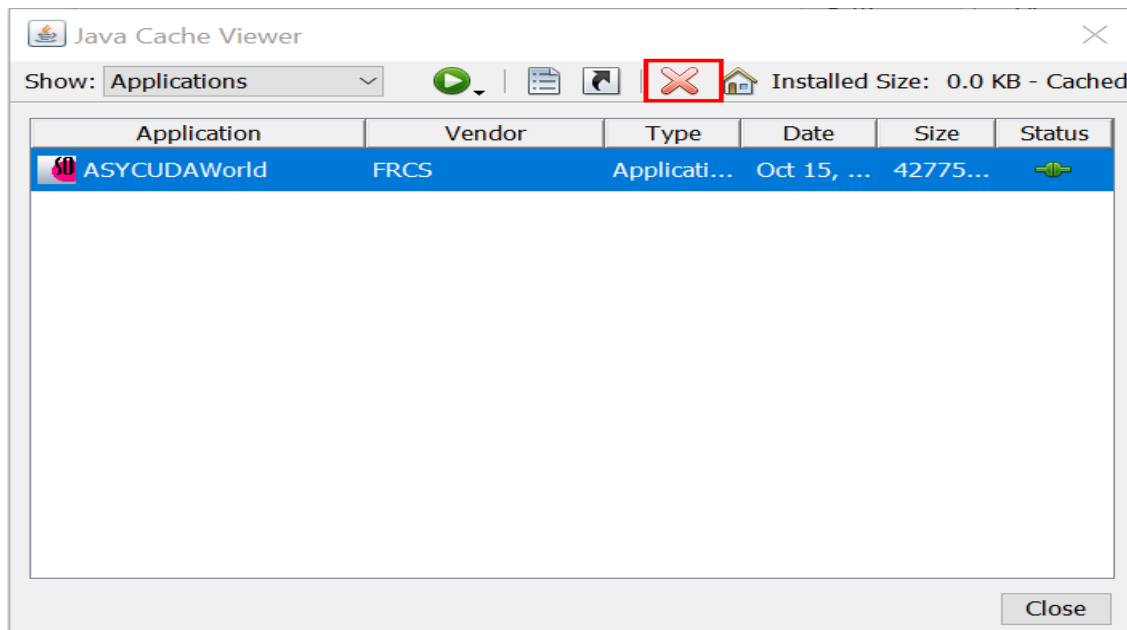


## Option 2 – Using Java View

Step 1 : On the Java Control Panel , click on “**General**” tab and open **View**.



Step 2 : Select all the files in the viewer field and click on the red cross  to delete.



Step 3 : Restart your PC

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